

Warren Farm Primary School



1. Introduction

We are an effective school that has built up a solid and impressive culture of respect and positive values over many years. We have decided to adopt this Code of Conduct for Visitors following consultation with parents, staff and pupils in order to help us further our aim to provide an exemplary education and learning environment for each pupil, based on their needs, in which everyone aims to treat each other with kindness and courtesy.

2. Purpose

This document provides an explanation of the acceptable standard of behaviour expected from visitors to the school premises and those interacting with its pupils and staff in order to make this school a safe place to learn, work and visit.

3. Our ethos and values

Warren Farm Primary is a very warm, friendly and welcoming school. We strongly believe that people achieve more when they feel happy, secure and valued.

Our philosophy is that children should enjoy their learning and we strive to equip them with the skills that they will need in their future lives.

We pride ourselves on the fact that we are a “values school”. We teach about human values through our very strong Emotional Literacy curriculum. We have very high expectations of all of our children and our whole school ethos is about striving to give of our best and to become the best person we can be.

Team spirit is also an integral part of our ethos, with our school motto being **T.E.A.M** (Together Everyone Achieves More). We expect everyone who is involved in our school (pupils, staff and parents), to make positive contributions to the school and its community.

There is a focused commitment by all to “Teaching and Learning” which includes staff, families and the community and we are proud of what we do.

We have a strong emphasis on mutual support and sharing of good practise. We are constantly adaptive and reflective to ensure that we meet the ever changing needs of all of our children and we are always willing to embrace new ideas to ensure that every child succeeds.

4. What you can expect of us, and what we expect of you

The School and its staff will:

- *Treat visitors to our school site with **respect** to which they are entitled;*
- *Ensure that visitors to our school site are supervised, where necessary;*
- *Check the identity of contractors, workers and other visitors to our school site, as necessary;*
- *Act in accordance with our safeguarding policy (see the school’s website); and*
- *Do all that they reasonably can to ensure that our school site is a safe and welcoming learning and working environment.*

All visitors to our school, and interacting with our pupils and staff, are expected to behave calmly, politely and respectfully. This means that visitors must:

- *treat our school population, environment and property with respect;*
- *follow our school rules, protocols and any instructions given by school staff;*
- *report anything that puts anyone on our site at risk to a member of our staff;*
- *accept that they are responsible for their child’s behaviour and safety, whilst the child is in their care, even when they are on our school premises.*

5. The type of behaviour that the School considers unacceptable

Our School will decide on a case by case basis whether a visitor’s behaviour is unacceptable, but any behaviour that we believe adversely affects our safe and caring learning environment and/or puts the physical or emotional wellbeing of a pupil, member of staff, parent or other visitor at risk, is not acceptable behaviour on our school site.

This may include, but is not limited to:

- *disruptive behaviour;*
- *aggressive or threatening speech or behaviour e.g. by swearing, threatening or shouting at others, taking an aggressive stance, threatening to strike someone or assaulting another person;*
- *damaging school property;*
- *behaviour that could be considered **racist, sexist, homophobic** or similarly offensive in some other way;*
- ***smoking, vaping or being under the influence of alcohol or drugs whilst on our school site;***
- ***using a mobile phone**, other than a school owned device, whilst on the school site;*
- *bringing animals on to our school site, other than guide dogs or those agreed with the headteacher and risk assessed;*
- *being in possession of **weapons** of any kind;*
- *refusing to follow the reasonable instructions of our staff.*

In addition, unacceptable behaviour also includes any communication with a member of our school’s community that is malicious, threatening or abusive, including in person, over

the telephone or in writing, e.g. by letter, email or any other electronic format, such as social media, regardless of whether it takes place on the school premises.

6. How the School will respond to behaviour that is unacceptable

In most cases the school will attempt to informally remedy the situation by speaking with the individual concerned, privately. There may be no further action.

Where there is any dispute over what has occurred, or if the alleged incident is complex or serious, the school will conduct a formal investigation in order to establish the facts and determine what action should be taken, if any.

If the school decides that a visitor's behaviour has been unacceptable the school or, in some cases the Local Authority on the school's behalf, may decide to:

- Informally, i.e. verbally, warn the visitor about their behaviour;
- Formally, i.e. in writing, warn the visitor about their behaviour;
- Ban the visitor from the premises for a specified period; or
- Report the behaviour to the Police.

Visitors will be entitled to make representations to the governing board, in line with the school's complaints procedure, if they disagree with the decision reached by the school.

7. Questions and concerns about this Code

The School is grateful for the support that it receives from visitors in maintaining its caring and safe learning and working environment, so any feedback that you may have about the content of this Code, is welcomed.

Please direct any feedback or questions about the Code to the school office who will refer your comments on to an appropriate member of staff.

Adopted by the Governing Board of Warren Farm Primary School on 10th November 2022.